

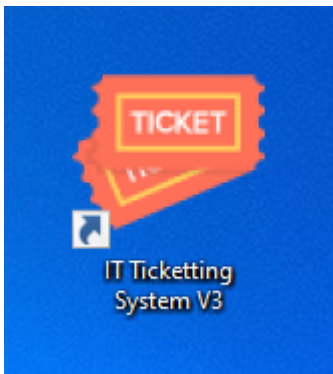
# Introduction

## Welcome to the IT Ticketing System

Our comprehensive solution for managing and resolving IT-related issues efficiently and effectively. This system is designed to streamline the process of reporting, tracking, and resolving technical problems, ensuring a seamless and productive experience for all MGM Food and Blendwell employees.

The IT Ticketing System can be accessed directly from your workstation computer upon logging into your account. An icon named "**IT Ticketing System**" or similar is included among your desktop items.

If you cannot find the icon, you can simply proceed to the url <https://itsupport.mgmfoods.com.ph>.



*IT ticketing System shortcut on your desktop computer*

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