

# Collection Receipt Restriction – Different Customer Code Validation | April 16, 2026

## Overview

A system validation has been implemented in **ARIS (Accounts Receivable Information System)** to prevent saving of Collection Receipts when a **different customer code** is used in transactions with a Sales Invoice reference.

## Functionality

With this update:

- The system validates the **Customer Code** during Collection Receipt entry
- If a **different customer code** is detected from the referenced Sales Invoice:
  - The system will **prevent saving**
  - A validation message will be displayed

## Validation Behavior

- If the **Customer Code matches** the Sales Invoice reference:
  - ✓ Transaction is saved successfully
- If the **Customer Code is different**:
  - ☐ System displays error message
  - ☐ Saving is **not allowed**

## System Message

“This Sales App Ref No. [Reference No.] has a different customer. Please check.  
Saving not possible.”

## Purpose

This validation prevents incorrect posting of Collection Receipts by ensuring that **customer codes match the referenced Sales Invoice**, avoiding accounting discrepancies.

### Scope

Applies to:

- Collection Receipt transactions
- AR Transaction Data Entry
- ARIS system

### Reference (Ticket Details):

This update is implemented based on the approved request

#### Ticket ID: 652

##### Ticket Details

Subject  
**restriction for different customer code in Collection receipt**

Description  
saving collection receipt in ARIS shall not proceed when different customer code is encoded, this restriction is applicable only for those CR's with Sales Invoice reference.

Ticket Information		Uploaded Files
Status	Ticket ID	No files uploaded.
<span>●</span> <b>Approved</b>	<b>652</b>	
Assistance For	Category	Tracking History
Software	ISIAS - ARIS	<b>Approved</b> by Marianne Kristel Lumancas on 3/10/2026, 11:02:03 AM
Company	Created On	<b>Ticket Created</b> by Marvin Berganio on 3/10/2026, 9:56:22 AM
MGM Food and Commodities Corporation	Mar 10, 2026	<b>Ticket Submitted for Approval</b> by Marvin Berganio on 3/10/2026, 9:56:22 AM
Created By	Priority Level	
<b>Marvin Berganio</b>	<b>High</b>	

##### Ticket Conversation

Type your message... Send

Accept Cancel Back

## Screenshots / Visual Reference:

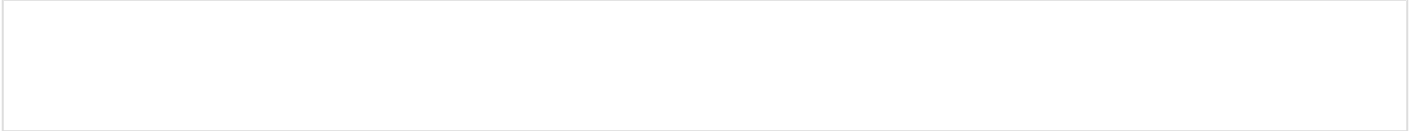
Attached below are the screenshots of the accomplished updates for **ARIS FCC** program

*Click the arrow (▶) to expand, collapse, and view the corresponding screenshots.*

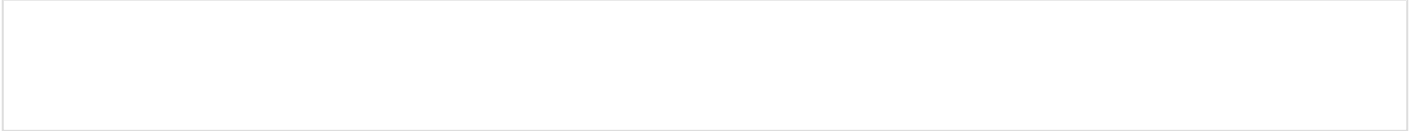
### User Login Screen




### Navigation to AR Transaction Data Entry



### Data Entry with Customer and Reference Input



### Payment Application Reference Form (Accept Reference)



### Entered Reference with Different Customer Code



### Save Action Attempt



### Validation Message - Different Customer Code Detected



### System Process Flow



Revision #4

Created 20 April 2026 01:49:52 by Melvin Payusan

Updated 20 April 2026 03:48:18 by Melvin Payusan