

Collection Receipt Restriction – Different Customer Code Validation | April 16, 2026

Overview:

A system validation has been implemented in **ARIS (Accounts Receivable Information System)** to prevent saving of Collection Receipts when a **different customer code** is used in transactions with a Sales Invoice reference.

Functionality

With this update:

- The system validates the **Customer Code** during Collection Receipt entry
- If a **different customer code** is detected from the referenced Sales Invoice:
 - The system will **prevent saving**
 - A validation message will be displayed

Validation Behavior

- If the **Customer Code matches** the Sales Invoice reference:
 - ✓ Transaction is saved successfully
- If the **Customer Code is different**:
 - ☐ System displays error message
 - ☐ Saving is **not allowed**

System Message

“This Sales App Ref No. [Reference No.] has a different customer. Please check.
Saving not possible.”

Purpose

This validation prevents incorrect posting of Collection Receipts by ensuring that **customer codes match the referenced Sales Invoice**, avoiding accounting discrepancies.

Scope

Applies to:

- Collection Receipt transactions
- AR Transaction Data Entry
- ARIS system

Reference (Ticket Details):

This update is implemented based on the approved request

Ticket ID: 651

Ticket Details

Subject
restriction for different customer code in Collection receipt

Description
saving collection receipt in ARIS shall not proceed when different customer code is encoded, this restriction is applicable only for those CR's with Sales Invoice reference. See attached file for references

Ticket Information		Uploaded Files
Status	Ticket ID	651_69af7959a4d4c_CR_dif.jpg
● Approved	651	
Assistance For	Category	
Software	ISIAS - ARIS	
Company	Created On	
MGM Blendwell Corporation	Mar 10, 2026	
Created By	Priority Level	
Marvin Berganio	High	

Tracking History

- Approved**
by Marianne Kristel Lumancas on 3/10/2026, 11:02:26 AM
- Ticket Created**
by Marvin Berganio on 3/10/2026, 9:52:25 AM
- Ticket Submitted for Approval**
by Marvin Berganio on 3/10/2026, 9:52:25 AM

Ticket Conversation

Type your message...

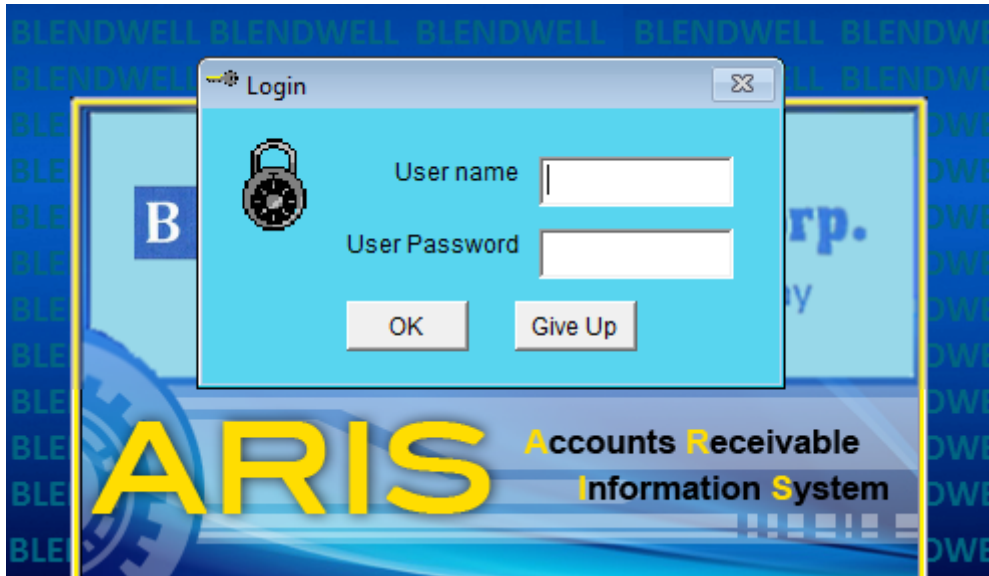
Accept **Cancel** **Send** **Back**

Screenshots / Visual Reference:

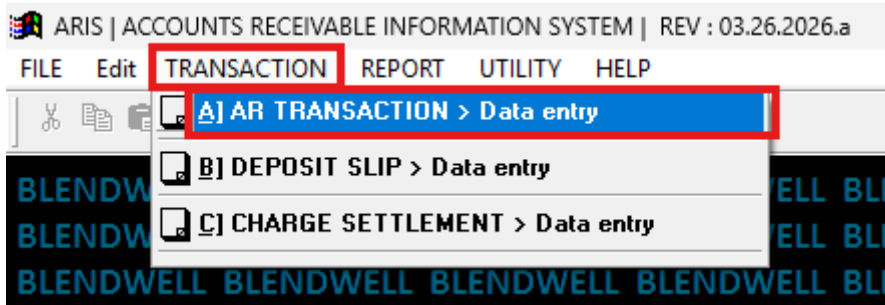
Attached below are the screenshots of the accomplished updates for **ARIS BW** program

Click the arrow (▶) to expand, collapse, and view the corresponding screenshots.

User Login Screen



Navigation to AR Transaction Data Entry



Data Entry with Customer and Reference Input

BW | AR | DATA ENTRY | Rev: 04.15.2026.a

ENTRIES PAGE ACCOUNTING ENTRIES LIST PAGE

Doc. Type/No. **TEST03** Doc Date DSCR Date Kind General Ref.#

Customer No. C11589

Check No. Check Date Deposit Date Rel. Date **LOCK BY ADMIN**

Bank Name Payment Type OTHERS Secure

ADMINISTRATION ADVICE

? PAYOR CODE, DOES MATCH REF. CLIENT CODE
DO YOU WISH TO CONTINUE?

APPL NO	Cust. No.	AMOUNT	TC AMOUNT
TEST01		0.00	0.00

TOTAL AMOUNT 0.00

Payment Application Reference Form (Accept Reference)

PAYMENT APPLICATION REFERENCE FORM

DOCUMENT NO. **TEST01** DATE

CUSTOMER

SALESMAN

AMOUNT

DEBIT	CREDIT	BALANCE

ACCEPT THIS REFERENCE

ACCEPT CANCEL VIEW ALL

Entered Reference with Different Customer Code

BW | AR | DATA ENTRY | Rev : 04.15.2026.a

TOP Next PRev Bott Lock Add Edit Del Copy Cancel Save Undo Form-1 Form-2 Find Que Filt EXIT ADD MODE

ENTRIES PAGE ACCOUNTING ENTRIES LIST PAGE

Doc. Type/No. TEST03 Doc Date DSCR Date Kind

Customer No. C11589 General Ref.#

Check No. Check Date // Deposit Date // Rel. Date // LOCK BY ADMIN

Bank Name Payment Type 0 OTHERS Secure

MO INFO VIEW DSCRR

ORMANCE

AMOUNT TC AMOUNT

APPL NO. Cust. No.

TEST01 C13013

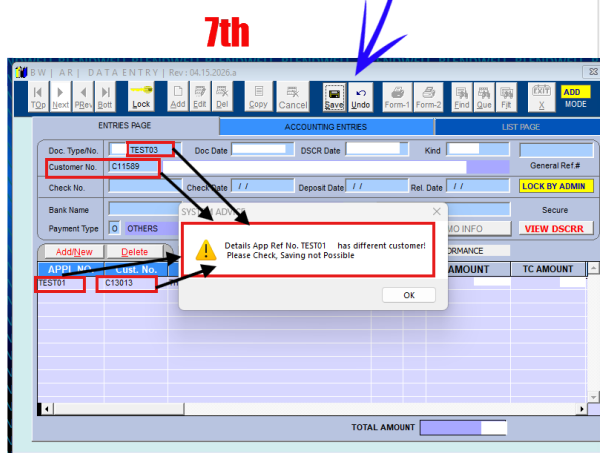
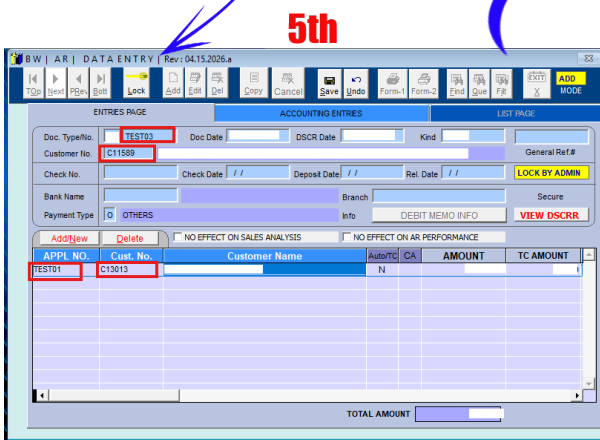
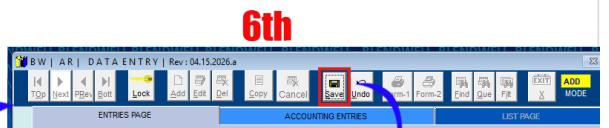
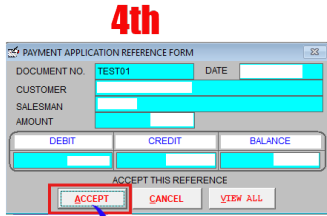
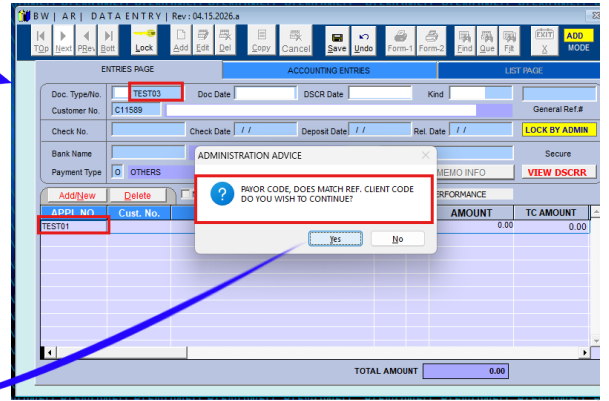
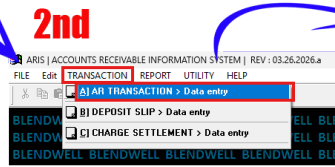
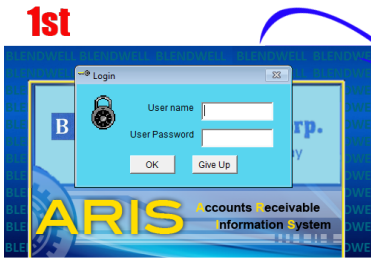
SYSTEM ADVISORY

! Details App Ref No. TEST01 has different customer!
Please Check, Saving not Possible

OK

TOTAL AMOUNT

System Process Flow



Revision #8

Created 16 April 2026 02:36:26 by Melvin Payusan

Updated 20 April 2026 06:00:48 by Melvin Payusan